



19/10/23

Dear Parents/Carers,

As we continuously strive to improve our programs and opportunities for our students and families, we recognised the need to reassess the management of our Outside of School Hours Care (OSHC) Program. To ensure the highest quality of care and enriching experiences for our students, we made the decision to transition from running our own OSHC service to partnering with a specialised provider.

After conducting a thorough tender process, we carefully evaluated different options and reviewed proposals from various OSHC providers. Through this rigorous assessment, we concluded that partnering with TeamKids was the best choice for our school community. Their expertise, dedication, and proven track record in delivering outstanding OSHC services were key factors in our decision.

**Commencing from the summer holidays, on Monday, 8<sup>th</sup> January, TeamKids** will become our new Before, After and Vacation Care service provider.

By collaborating with TeamKids, we aim to enhance the quality, variety, and accessibility of our OSHC program. We believe that their professional approach, specialised resources, and extensive experience in providing exceptional care will bring significant benefits to our students and families.

This decision aligns with our commitment to continually improve and provide the best possible support and opportunities for our school community. We are confident that TeamKids will bring their expertise, innovation, and a fresh perspective to our OSHC program, fostering a nurturing and engaging environment for our students during their time outside of school hours.

TeamKids is currently actively collaborating with the current OSHC staff to facilitate a seamless transition as they join the TeamKids team. This ensures a smooth transfer of knowledge and expertise, allowing the staff to continue providing excellent care and support under the TeamKids banner.

Team Kids will be arranging an online information session for families who use our Oshcare program in the coming weeks. We will communicate the details of this session to our families as soon as a date and time has been arranged.

We are confident that the partnership that we now have with TeamKids will benefit all students and families at our school.

#### **Service, Parent Fees & Times**

SESSION	TIMES	COST TO PARENTS	AFTER MAX CCS
<b>Before School Care</b>	7:00am - 8:45am	\$20.00 ^	\$2.00
<b>After School Care</b>	3:15pm - 6:00pm	\$26.00 ^	\$2.50
<b>Curriculum Days</b>	7:00am - 6:00pm	\$65.00 ^	\$6.50
<b>Vacation Care</b>	7:00am - 6:00pm	\$65.00 ^	\$6.50

^These fees will be significantly reduced when the family's eligibility for Child Care Subsidy (CCS) is applied to the total cost of the day. Families will only be charged the "Gap" after their CCS is applied. Individual family circumstances will affect the CCS rebate. Further information can be found at [www.humanservices.gov.au/individuals/services/centrelink/child-care-subsidy](http://www.humanservices.gov.au/individuals/services/centrelink/child-care-subsidy).

## ABOUT TEAMKIDS

TeamKids is renowned as being an industry-leading OSHC provider. Several key factors makes them stand apart from others:

- *Independently Owned and Run by Teachers:* TeamKids takes pride in being independently owned and operated by teachers. This unique aspect ensures that the care and daily experience of each child are central to every decision made.
- *Development and Support of Staff:* TeamKids prioritizes the ongoing development and support of their staff members. They invest in training opportunities, professional growth, and continuous improvement, ensuring that their educators are equipped with the necessary skills and knowledge to deliver high-quality care. By fostering a supportive work environment, TeamKids nurtures a team of dedicated professionals who are passionate about making a positive difference in the lives of the children they serve.
- *Outstanding Programs and Communication:* TeamKids focuses on building parental and student confidence through the quality of their programs and effective communication. They go above and beyond to provide exceptional care and support, ensuring that children's individual needs and interests are catered to.
- *Child-Led Programs:* TeamKids creates child-led programs known as TeamKids Clubs. These programs aim to enrich and extend children in meaningful ways, allowing them to explore their interests and passions while developing important skills. The children within the program play an active role in choosing the clubs that are offered, making their voice and agency central to the experiences they have.
- *Strong Community Engagement:* TeamKids establishes long-lasting relationships with schools and their communities. They actively engage with the school community, enhancing what already makes each school special. This commitment to community engagement fosters a sense of belonging and connection among children, parents, and the broader community.
- Reflecting their strong OSHC Practices and Processes, since July 2017 TeamKids has had 100% of their services receiving a 'Meeting' or 'Exceeding' rating for each of the 7 quality areas assessed. No other provider has such a remarkable record as this.

These qualities and commitments demonstrate part of why TeamKids is recognized as a great OSHC provider. Their focus on the well-being, development, and enjoyment of the children in their care sets them apart and makes them a trusted choice for many schools and families.

### Registration & Bookings

Please note, to access the TeamKids services, all families will need to re-register (for free) and book your desired sessions. **Please note: Registrations will open on Monday 23<sup>rd</sup> October.**

If you haven't used TeamKids before, please visit their website at [www.teamkids.com.au](http://www.teamkids.com.au), select the program, and follow the enrolment instructions to register your child and add your bookings.

If you have used TeamKids before, please contact their Customer Service Team, and they will link your account. You will then be able to add your desired bookings. If you have any questions, TeamKids' local Customer Service team is available to assist you. You can reach them via email at [info@teamkids.com.au](mailto:info@teamkids.com.au) or by phone at 1300 035 000 (press #1).

We are excited about this new partnership and the opportunities it will provide for our students. Thank you for your cooperation and support during this transition.

Thank you,

Mark Pollard - Principal